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## genistech gs501

Posted by renegadetom34 - 2008/04/17 09:03

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I have a 4ch dvr with a genistech gs501 network module. I have used the dvr for years without using the netowrk. I need the default login and password. I have tried admin admin and dozens of combiations but have no idea what it is. I have never set up the networking so it is still the default any help would be appreciated

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## Re:genistech gs501

Posted by blagarde - 2008/04/17 09:14

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Hello,

What is the make & model of your DVR? I assume that it is a non-windows-based DVR?

I'm not sure if it is the same Genistech, but I suspect that this may be the company that made your module:

<http://www.genistech.com/english/support.php>

Unfortunately, I did not see any information about the module you spoke of. It appears that they want you to use their support form, or email them at [support@genistech.com](mailto:support@genistech.com), or call their Taipei office at 886-2-27994288.

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## Re:genistech gs501

Posted by renegadetom34 - 2008/04/17 09:21

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the model is a xsj3104l. I have emailed genistech several times with no reply. The login screen comes up "Genistech gs501" asks for login and password to access network module. I have the ip and mac address and know how to set it up. i just don't have the default login or password. I used to have the cd but never used it and now it is lost. I've got the manual. but nothing in it gives a password for the network.

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## Re:genistech gs501

Posted by blagarde - 2008/04/17 09:37

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Is the manufacturer named Enregistreur or VSED? Where did you purchase the DVR from?

On the flip side... what is the IP address you are attempting to use to view your cameras?

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## Re:genistech gs501

Posted by renegadetom34 - 2008/04/17 13:52

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I bought it on ebay 2 years ago. I have no idea which manufacturer. only that the page that comes up when I connect to it says "Genistech gs501 network module" asks for login and password. I'm sure there are 1000's of these floating around I just need to get a hit.

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## Re:genistech gs501

Posted by renegadetom34 - 2008/04/17 14:34

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when i get the wrong login password screen the browser header switches to "pikachucam" when i click okay to try to reenter another guess it reverts to gs501 network module

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## Re:genistech gs501

Posted by blagarde - 2008/04/17 14:51

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I still have not found any helpful info on this DVR. However, I am feeling stronger that the contact info I gave you this morning is to the manufacturer.

I suggest that you call 886-2-27994288 (you will have to put a 011 before that to place an international call from the U.S.). Chances are, the first person who answers the phone will only speak Chinese. Speaking slowly, say "United States... English please." You should then be transferred to an English speaking rep who is responsible for U.S. sales. This person should be able to advise you of the default username and passcode.

Considering that I did not find anyone in the U.S. that sold this DVR, I am thinking that it was the manufacturer that listed the product on ebay. I've been seeing this become more and more common for the past few years. My take is that it's normally a manufacturer that is experiencing difficulties with finding someone in the U.S. to distribute their wares. When this happens, they typically hide their true address, and may give a VOIP phone number with a USA area code. If you placed your order, but did not receive the DVR for a week or more... their is a good chance that it was mailed from Taiwan or mainland China. The main problems is that typically, equipment sold this way is junk or knock-offs that legitimate vendors do not want to touch. Lastly, tech support is very hard to obtain.

If you call and learn the username & passcode to your DVR, please return and post it here as it may help others in the same boat.

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## Re:genistech gs501

Posted by admin / 1234 - 2009/03/05 10:00

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Try this

Username : admin  
Password : 1234

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